### **ORIGINAL**

#### EX FARTE OR LATE FILED

14 February, 2002

Ken Ferree: Cable Service Bureau

**FCC** 

445 12th St. S. W.

Washington, DC 20554

RE: EchoStar and DirecTV Merger RE: EchoStar's Monopolist Practice Federal Trade Commission

Washington, D.C. 20580

600 Pennsylvania Avenue, RECENED & INSPECTED

FEB 2 5 2002

**FCC - MAILROOM** 

Dear Sir or Madam:

Recently, a FCC request was asked on how EchoStar and DirecTV views competition with cable and within the satellite TV business, and I would like to comment on how I perceive EchoStar to be engaged in predatory practices for past two years for eliminating consumer C-Band Industry; once consumer C-Band Industry falls, these consumers would have no choice but to switch to EchoStar's or DirecTV's DBS. Since I believe both FTC and FCC have a regulatory obligation to amend monopolist's practices, and to encourage competition, I have directed this letter to both agencies.

In order to facilitate a basic understanding, a brief overview of consumer C-Band Industry is given along with a short history of perceived EchoStar's predatory practices to eliminate consumer C-Band Industry; although DirecTV has played a smaller role.

Consumer C-Band Industry had its beginnings around early 1980s, and these consumers buy large diameter dishes up to 12' in diameter for receiving mainly satellite based "cable channels." In C-Band Industry, there are/were independent equipment suppliers, independent program resellers, and independent service suppliers to install and maintain equipment. To contrast this with EchoStar's and DirecTV's model to consumer C-Band, both DBS companies in effect control all three aspects mentioned. When explored, there are two different business models when you compare C-Band to DBS, but to keep this short, the main point is C-Band Industry represents independent concerns, whereas DBS industry consolidated these aspects under their "total" control.

Around early winter of 2000, EchoStar entered into a contract with TV Guide, who owns several C-Band program resellers, called Superstar/Netlink/TurnerVision now. In C-Band Industry, this was the largest reseller to consumers; below is a press release:

"Close to 1.4 million subscribers for the big dish business operated by TV Guide will go to EchoStar's DISH Network in a deal announced Tuesday. Under the conversion process, EchoStar will compensate Superstar/Netlink on a per-subscriber basis. According to analysts, that could amount to \$700 persubscriber for EchoStar.

The Superstar/Netlink Group also will receive \$10 million for making DISH Network the exclusive DBS system it markets. According to analysts, EchoStar said it believes it can convert about 500,000 C-Band subscribers to DBS over a one to two year period. In addition to the Superstar deal, TV Guide's TV Games Network signed a 10-year affiliation agreement with EchoStar."

> No. of Copies rec'd\_ CMARCDE

From this point forward, starting around January 2001, C-Band consumers who were a customer of Superstar/Netlink/TurnerVision received:

- (1) Numerous mailings offering a "Free Install, Free EchoStar Dish," and \$100.00 off first year's programming (which EchoStar's\$100.00 off first year programming cost is below the cost of similar priced C-Band programming), and
- (2) Repetitive EchoStar sales pitch when these consumers were calling in to renew their C-Band programming. You have to call-in to renew your programming, and you were given EchoStar's sales pitch listed above. Analogous to going into a Chevrolet dealership, and the salesman trying to sell you a new Ford; but here, persuasion tactics were used before you could renew your programming. Hence, TV Guide's companies (Netlink/Superstar/TurnerVision) focus was to convert C-Band consumers to EchoStar's product, and not the objective to renew C-Band programming.

I have included a copy of one mailing for your inspection, but here it is clear this mailing was slanted towards sales of EchoStar's DBS system; in the beginning, these mailings were focused entirely upon EchoStar. I will add that in the past two years, about 400,000 plus C-Band consumers have left C-Band subscription services, and now, about 800,000 C-Band consumers still exist. Only EchoStar and TV Guide know for sure how many C-Band consumers converted through these below cost sales tactics. It is self-evident, once a certain numerical threshold is reached, consumer C-Band will perish and/or programming costs will rise higher than DBS rates, which effective means at some point, consumer C-Band will fall. This action by EchoStar means those who want satellite programming will be forced in the future to buy from DirecTV or EchoStar.

Further, unless you own a C-Band system, and scan different satellites and channels, you would not be aware that TV Guide spent about a million dollars transmitting EchoStar's sales pitch in a program call "C-Band Central" 24 hours/day for about a year; nor would you be aware that EchoStar transmitted via satellite infomercials in the past two years offering this same below cost sales pitches. I will further note that if these tapes could be reviewed, one may find less than honest pitches and pseudo claims.

Moreover, when HBO got out of the C-Band programming services, they sold their customer database to TV Guide. HBO's customer database had the names and addresses of all C-Band consumers who had subscribed to HBO through program sellers like NPS (National Programming Services), Netlink, etc. TV Guide now uses these names they never had before, and have made sale pitches. In other words, TV Guide is "driven" to acquire these "non-customers" in order to pitch programming sales or EchoStar's pitch.

Although further details could be added, from others also, the main points are:

- (1) EchoStar via TV Guide contract has attempted to eliminate consumer C-Band Industry via offering to C-Band consumers a complete package deal for equipment and programming at a lower cost than what most retail consumers pay,
- (2) EchoStar, from its prior experiences with C-Band Industry, which is were its roots are from manufacturing satellite C-Band receivers, would know full well that when the subscription base reaches some numerical threshold, the C-Band Industry falls.
- (3) Programming costs in C-Band Industry have been rising via TV Guide's programreseller companies (Netlink, Superstar, & TurnerVision); and C-Band consumers are reminded occasionally this is due to decrease in consumer C-Band subscriptions.
- (4) EchoStar and TV Guide have both conspired to eliminate C-Band Industry.
- (5) DirecTV has put up infomercials after seeing what EchoStar was doing, and latter, I think they acquired a contract with the other program reseller, NPS; but as I recall, their infomercials indicated higher costs for converting over to their system.

Thus, with respect to how I view *competition within the satellite TV business*, EchoStar has been predatory towards C-Band Industry when it should know that C-Band Industry can collapse when a certain numerical threshold is reached; and to accomplish its goal, it has been estimated they are paying \$700.00 per subscriber converted to their system, and they have offered to C-Band consumers, below retail pricing as inducement.

If this matter should be heard and considered, and if actions are taken, I do have further comments concerning a equitable resolution to this matter.

Sincerely,

A. B. Jordan Rt. 3 Box 171

Beloit, Kansas

67420

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It's quite simple. People all across America want to make the most of their satellite TV viewing experience and have come to realize that DISH Network offers...

#### More Programming For Less Money.

Turn on great digital channels for as little as \$142 for the first year with a prepaid annual subscription! DISH Network offers you a variety of package options for a great price. You can even receive more premium movie channels, more pay-per-view and more kids' channels than what's available on your big dish system. Plus, you may be eligible to receive your local news, weather and sports!

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With your free small DISH Network system, you get all your programming on one satellite and that means fewer tuning problems, faster channel changes and no more big dish repairs. This easy-to-use system allows you to see what's on TV with the FREE Interactive Program Guide and order exciting Pay-Per-View movies with the push of a button on your remote. Plus, you will absolutely love the stunning picture and CD-quality sound coming out of your marvelous little dish!

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Where else can you get a free small dish, free basic professional installation, and the chance to take \$100 off a first-year, prepaid annual subscription to DISH Network? Superstar, Netlink and Turner Vision's unbeatable small dish offer allows you to bring new digital satellite TV technology into your home while saving you a significant amount of money.

#### WHAT'S HOLDING YOU BACK FROM GETTING NEW DIGITAL SATELLITE TV?

Nearly a million of our big dish customers have accepted our free DISH Network offer. So, what are you waiting for? Pick up the phone right now and ask for your brand-new digital satellite TV system. Just think, you could be watching exciting digital channels next week!

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# ORIGINAL "My Mom Just Got the Best Satellite TV Offer in America!"

"Dad would turn over in his grave if he knew Mom got a little pizza dish. But it's easier for her to use, she gets more channels, and I don't have to worry about finding parts to fix her big dish. More importantly, Mom's happy and I get to spend more time with her!" - J.D. Wilson

"I could just kick myself for not getting a free small dish sooner! When you live on a fixed income, it helps to pinch pennies any way you can. And this free small dish offer really saved me a lot of money!"- Mama Wilson







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